**GOPIKA P KUMAR**

Gokulam, Mukundapuram. P.O, Chavara, Kollam 691585



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: 91 8086759010

PROFILE SUMMARY



**Career Objective**

To explore the heights in the industry by utilizing my ability, creativity, knowledge and talents to the maximum for the benefit of my society and self

**Key Skills**

* Skill of providing better standard of customer service and dealing with complaints
* Planning, promoting and selling of travel related products
* Sound knowledge in Airline Security and Airport Ground Operations
* Technical knowledge in construction of Load & Trim of A320, A330, B767, B737

**Professional Qualification**

* Bachelors Diploma with A Grade in Aviation
* IATA certified in Airline Customer Service
* National Aviation Cadetship Training Corps certified training in Aviation Security with B Grade

**Technical Qualification**

* Basic AVSEC Course
* XBIS Screener
* Basic Operations in Computer

**Academic Qualification**

* BSc in Airline, Tourism & Hospitality Management of Punjab Technical University

**Experience**

* Currently working with **Quilon Institute of Management Studies** as **Academic Associate** since August 2020
* **Worked** with **AIRINDIA AIR TRANSPORT SERVICE Ltd** as **Senior Security Agent** in **Cochin International Airport** (June 2015 – February 2020)
* **Worked** with **Speed Wings Aviation Academy,** Kollam **as** F**aculty in Aviation** and IATA (July 2014 –May 2015)
* **Worked** with **Air Travel Enterprises India Ltd,** Kollam(1stJanuary 2013- 17th January 2014) as **Senior Travel Consultant**..

**Achievement**

* Academic topper
* Award for best coordinator in Cadets Talents Show-2011
* Cent percentage attendance holder in academic year 2009-2011
* 71% marks scored in BSc ATHM
* 83% marks scored in Plus Two & 77% marks scored in SSLC

**Languages Known**

|  |  |  |  |
| --- | --- | --- | --- |
| **Language** | **Speak** | **Read** | **Write** |
| **English** |  |  |  |
| **Hindi** |  |  |  |
| **Malayalam** |  |  |  |

**Other Country Visited**

* Malaysia

**Personal Details**

*Name in full* : Gopika P Kumar

*Date of Birth* : 03 MAR 1992

*Gender*  : Female

*Nationality*  : Indian

*Marital Status* : Married

*Passport Number* : K 5686172

**Conclusion**

I, Gopika P Kumar, do hereby declare that all the information provided by me above is true, correct and complete to the best of my knowledge and belief. It is the short profile about me. I have great gratitude to yourself for spending your valuable time for having a glance in my profile.

Yours faithfully

**Place: Kollam Gopika P Kumar**

**Date :**